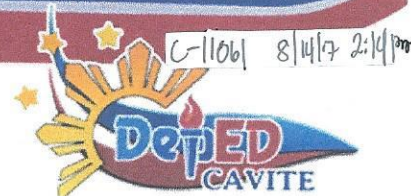




Republic of the Philippines  
**Department of Education**  
Region IV-A (CALABARZON)  
**Division of Cavite**  
Trece Martires City, Cavite



August 14, 2017

**DIVISION MEMORANDUM**  
**NO. 239 s. 2017**

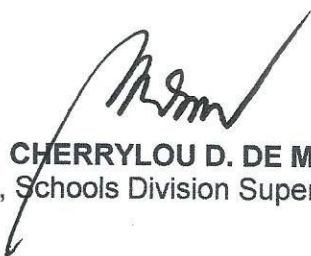
**ONLINE VOICE OF CUSTOMER (VoC)**

TO: OIC, Asst. Schools Division Superintendent  
Chief, CID  
OIC, SGOD Chief  
Education Program Supervisors  
Public Schools District Supervisors  
Unit/Section Heads  
Elementary and Secondary School Heads  
Teaching and Non-Teaching Personnel  
Division Personnel

1. In reference with Division Memorandum No 53 s. 2017 entitled "Accomplishment of the Voice of Customer (VoC) Form", DepEd Cavite continuously adheres to deliver quality service by ensuring customer satisfaction.
2. To enhance the existing mechanism of feedbacking, the ICT Services Unit initiated the inclusion of an online VoC. This form was designed to gather feedbacks from online clients using the link below which is embedded in the division's website ([www.depedcavite.com.ph](http://www.depedcavite.com.ph)) and all official DepEd email accounts of SDO offices.

<https://tinyurl.com/VoC-Online>

3. Immediate dissemination and strict compliance of this Memorandum is desired.

  
**CHERRYLOU D. DE MESA**  
OIC, Schools Division Superintendent