



January 5, 2018

DIVISION MEMORANDUM
NO. 004, s. 2017

ONLINE VOICE OF THE CUSTOMER (VOC)

To: OIC, Assistant Schools Division Superintendent
OIC, Office of the ASDS
Chief, Curriculum and Implementation Division
OIC, Office of SGOD Chief
All Division Unit and Section Heads
All Public Schools District Supervisors
All Elementary and Secondary School Heads
All Teaching and Non-Teaching Personnel
All Concerned

1. Pursuant to DepEd Cavite's aim to sustain, empower and innovate quality service delivery, an online feedback mechanism known as the Voice of the Customer (VOC) will be set up to cover each personnel's commitment to implement division, regional or national initiated programs, projects and activities.
2. All Education Program Supervisors, Public School District Supervisors, SGOD Monitoring team or any other personnel rendering monitoring and technical assistance to the field, should request them to accomplish the Online VOC using the link to be given by the TA provider. This will further validate the effectivity of the services rendered not only inside the SDO but to the entire Division as well.
3. Strict implementation of this memorandum is highly desired.


CHERRYLOU D. DE MESA
OIC-Schools Division Superintendent